



44/35/2015/MCTC/CGHS/DIR/CGHS  
Government of India  
Ministry of Health & Family Welfare  
Department of Health & Family Welfare

Nirman Bhawan, New Delhi  
Dated the 27<sup>th</sup> January, 2022.

**OFFICE MEMORANDUM**

**Subject: Storage of CGHS Card on DigiLocker platform for its access and use for CGHS Services**

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Central Government Health Scheme, in alignment with its vision of being the first choice in providing quality healthcare services and ensuring holistic well-being across clients' entire life span, has found it imperative to adopt new technology and innovations in the delivery of quality healthcare.

In continuation of these measures, it has now been decided to provide an option to store CGHS Card in DigiLocker. DigiLocker is a secure cloud based platform for storage, sharing and verification of government issued documents & certificates. It is available as a mobile application for both Android and iOS devices. Through DigiLocker Platform a CGHS beneficiary would be able to download his/her CGHS card on the mobile device.

**The downloaded CGHS card shall be equivalent to the original CGHS card as per the provisions of Rule 9A of the Information Technology Rules, 2016, notified on February 8, 2017 via G.S.R. 711(E).**

CGHS beneficiaries would need to download the DigiLocker App and login using their Aadhar and mobile number. A beneficiary can access only his own CGHS card at a time. In case his mobile number linked with his Aadhar is also linked with his dependent(s) Aadhar, then he will be able to access his dependents CGHS card too, only after fresh login to DigiLocker.

The steps involved for registering on DigiLocker and Application and Downloading the CGHS cards may be seen at the Annexure attached.

(Dr Nikhilesh Chandra)

Director, CGHS

To:

1. All Ministries / Departments, Government of India

2. Director, CGHS, Nirman Bhawan, New Delhi
3. Addl. Director, CGHS(HQ) /Addl.DDG(HQ)/ Addl. Directors/Joint Directors of CGHS Cities / All CGHS Wellness Centres through AD, CGHS of concerned city with a direction to display a copy of the same in the Notice Board at WC.
4. Rajya Sabha / Lok Sabha Secretariat
5. Registrar, Supreme Court of India /Punjab & Haryana High Court, Chandigarh
6. Under Secretary, U.P.S.C.
7. Under Secretary Finance Division
8. Deputy Secretary (Civil Service News), Department of Personnel & Training,

5th Floor, Sardar Patel Bhawan, New Delhi.

9. PPS to Secretary (H&FW)/ Secretary (AYUSH)/ Secretary(HR), Ministry of Health & Family Welfare
- 10.PPS to AS&MD, NRHM / AS (H) / AS&DG/ DGHS
11. Secretary, Staff Side, 13-C, Ferozshah Road, New Delhi
- 12.Office of the Comptroller & Auditor General of India, 10 Bahadur Shah Zafar Marg, New Delhi
- 13.All Offices / Sections / Desks in the Ministry
- 14.Nodal Officer, MCTC, CGHS with a request to upload a copy of OM on CGHS Website
- 15.All Hospitals empanelled under CGHS through Addl. Director, CGHS of concerned city.
- 16.Office Order folder

Copy for information to :

1. PS to Hon'ble HFM
2. PS to Hon'ble MoS, Health
3. PPS to ASDG CGHS



**Annexure**

**Beneficiaries would need to follow these steps while Registering on the DigiLocker Application and downloading the CGHS Card**

Download DigiLocker Application either from Playstore or Apple store



Login through Aadhaar or Mobile Number and set 6 digits Security PIN



Enter OTP received in the registered mobile number (Mobile number must be linked with Aadhaar Card).



DigiLocker Home Page will open; search for CGHS at Central Government or Health Section



Click on CGHS icon , and then click on ID card icon



Enter Beneficiary ID and click on 'Get Document



Click on ID card link, CGHS Card will open

**The CGHS Card so available within the DigiLocker Application can be used where Original CGHS Card is required, for all intent and purposes.**

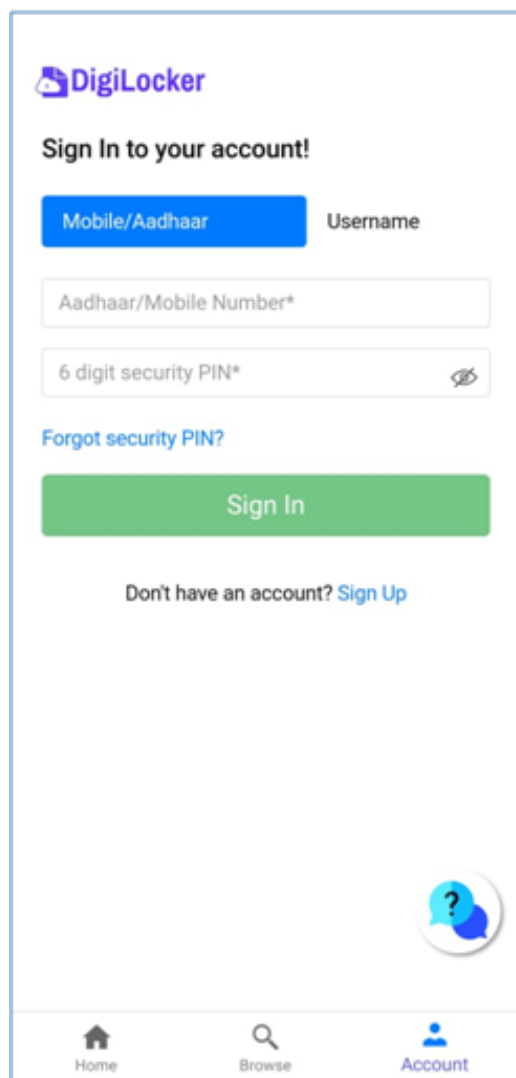
Digitally Signed by  
Nikhilesh Chandra  
Date: 27-01-2022 10:21:53  
Reason: Approved

## STEPS TO FETCH CGHS ID IN DIGILOCKER

**Step 1:** Download DigiLocker Application either from Playstore or Appstore

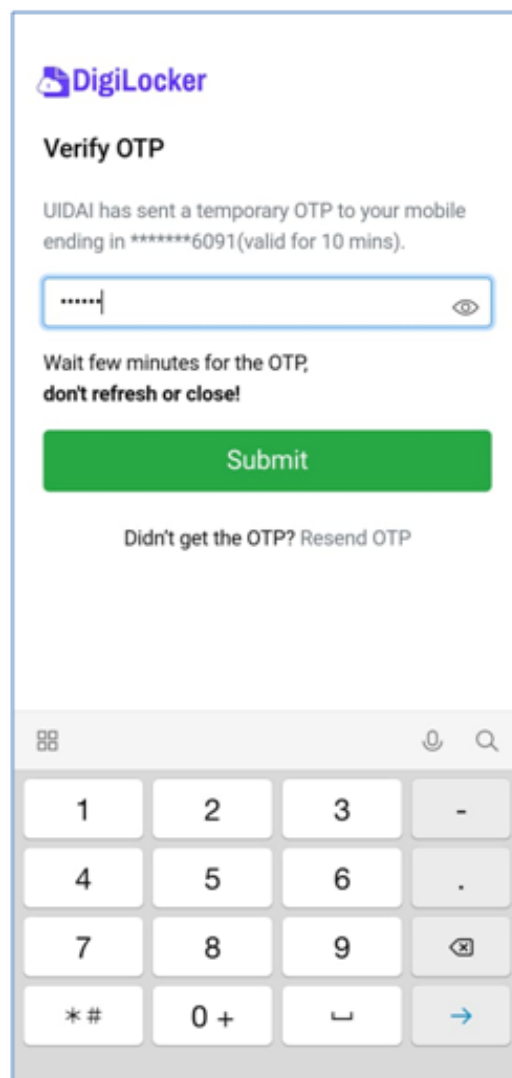
**Step 2:** Login through Aadhaar or Mobile Number and set 6 digits Security PIN

**Step 3:** Enter OTP received at your registered mobile number



The screenshot shows the DigiLocker mobile application interface. At the top, the DigiLocker logo is displayed. Below it, the text "Sign In to your account!" is shown. There are two tabs: "Mobile/Aadhaar" (selected) and "Username". Under the "Mobile/Aadhaar" tab, there are two input fields: "Aadhaar/Mobile Number\*" and "6 digit security PIN\*", both with eye icons for visibility. A link "Forgot security PIN?" is located below the PIN field. A large green "Sign In" button is centered below the fields. At the bottom, there is a link "Don't have an account? Sign Up". The bottom navigation bar includes icons for Home, Browse, and Account, along with a help icon (question mark in a circle).

**Step 2**



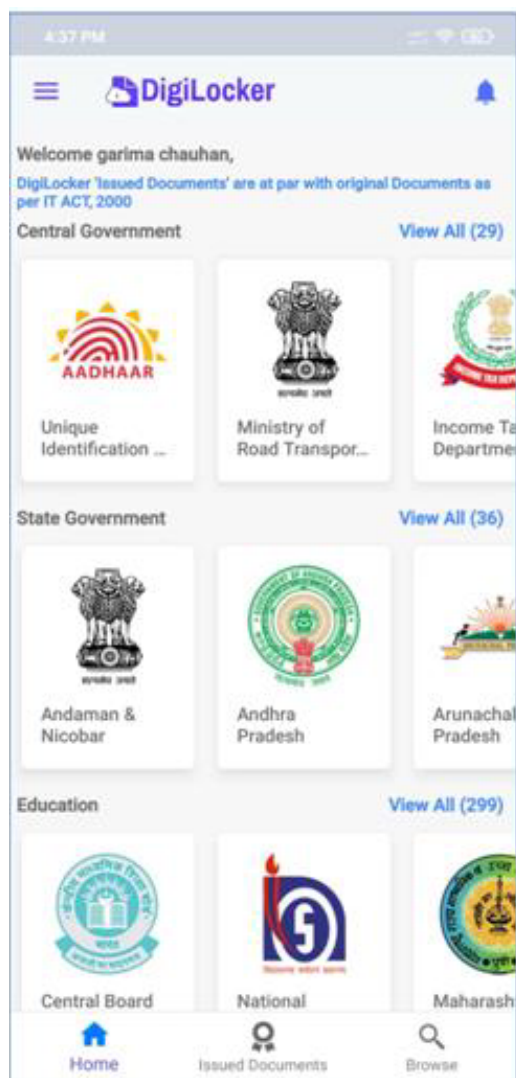
The screenshot shows the DigiLocker mobile application interface for OTP verification. At the top, the DigiLocker logo is displayed. Below it, the text "Verify OTP" is shown. A message states: "UIDAI has sent a temporary OTP to your mobile ending in \*\*\*\*\*6091 (valid for 10 mins)." Below this is an input field for the OTP, with a blue border and an eye icon. A green "Submit" button is centered below the input field. Below the button, there is a link "Didn't get the OTP? Resend OTP". The bottom navigation bar is partially visible, showing icons for Home, Browse, and Account, along with a help icon.

**Step 3**



**Step 4:** DigiLocker Home Page will open; search for CGHS at Central Government or Health Section

**Step 5:** Click on CGHS icon



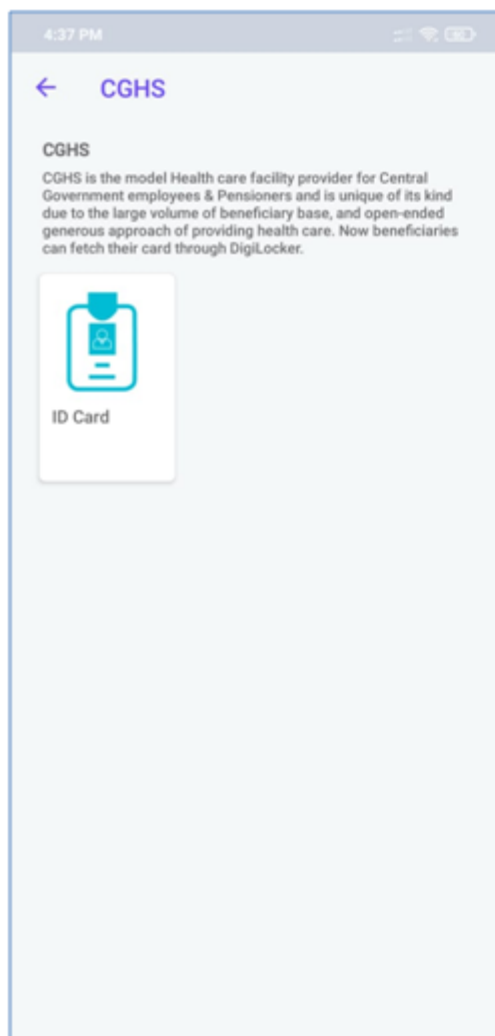
**Step 4**



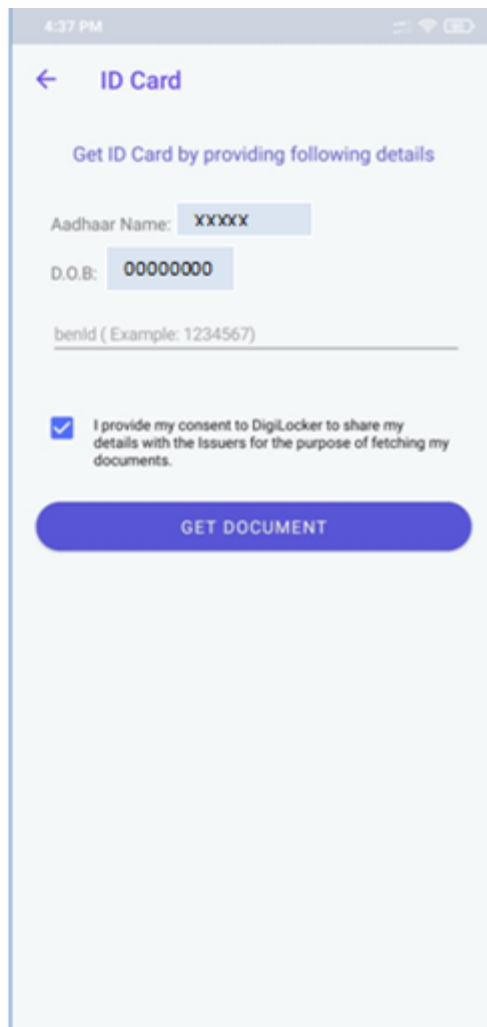
**Step 5**

**Step 6:** Click on ID card icon

**Step 7:** Enter Beneficiary ID and click on 'Get Document'



Step 6

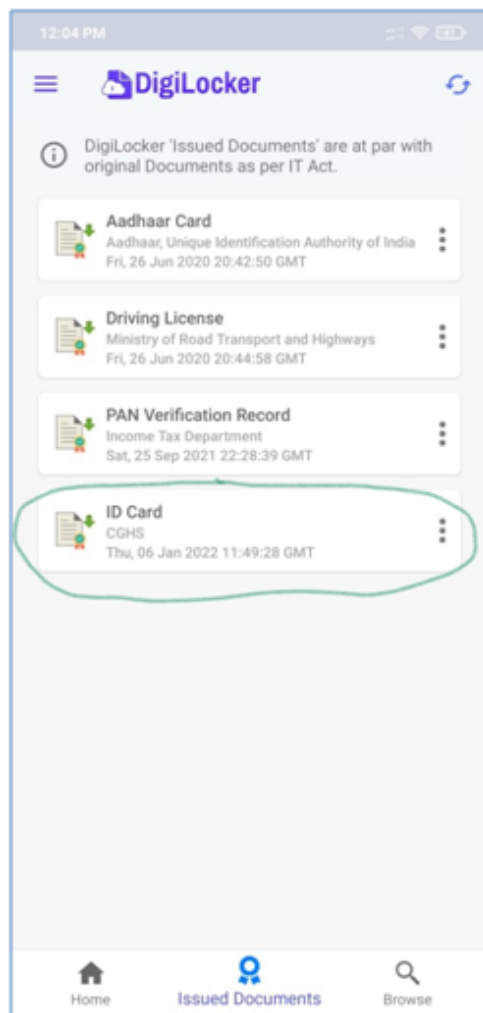


Step 7

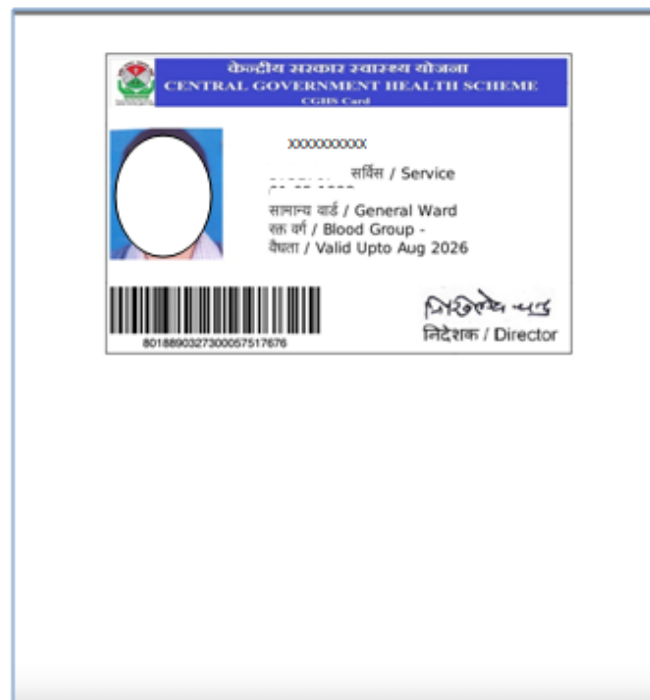
**Step 8:** CGHS card will be fetched and stored in Issued Document Section

**Step 9:** Click on ID card link, CGHS Card will open





Step 8



Step 9